

## Roberto Lofaro

Date of birth: March 31, 1965

E-mail: roberto.lofaro@robertolofaro.com

has successfully completed the following openSAP course:

### Reimagine Customer Experience with SAP C/4HANA

Featuring SAP Customer Experience Experts for SAP C/4HANA

This course was held from January 22 through March 6, 2019, and comprised 2-3 hours of learning effort and 1 final exam.

This course covered the SAP Customer Experience solutions that help brands build long-term competitive differentiation and brand loyalty through customer experiences . It provided an understanding of how SAP C/4HANA and its specific cloud offerings empowers employees across all LoBs to better connect with and serve customers.

Maximum score possible for this course: 30 points.

The candidate scored **28.0 points (93.3%)** by taking a course assignment.



Dr. Bernd Welz  
Executive Vice President and  
Chief Knowledge Officer  
SAP SE



Alex Atzberger  
Instructor

Walldorf, Germany, January 23, 2019



Verify online: <https://open.sap.com/verify/xoron-patyc-tehab-giman-cipob>

openSAP is SAP's platform for open online courses. It supports you in acquiring knowledge on key topics for success in the SAP ecosystem.