



## Roberto Lofaro

Date of birth: March 31, 1965

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has successfully completed the following openSAP course:

### Design-Led Approach for the Intelligent Enterprise

Instructors: Sylvie Charpentier, Deepa Iyer, Dan Watters,  
Julian Vanderhost

This five-week online course was held from April 9 through May 15, 2019. It comprised 2-4 hours of learning effort per week, several assignments, and a research challenge.

The course covered the following topics:

- Overview of SAP's Design-Led Approach
- Scope a Design-Led Project
- Understand Users and Derive Insights
- Design Your Enterprise Application
- Deliver a Delightful Application

Maximum score possible for this course: 60 points.

**The candidate scored 42.7 points (71.2%) by working on weekly assignments.**



Dr. Bernd Welz  
Executive Vice President and  
Chief Knowledge Officer  
SAP SE



Sylvie Charpentier  
Instructor

openSAP is SAP's platform for open online courses. It supports you in acquiring knowledge on key topics for success in the SAP ecosystem.

Walldorf, Germany, May 14, 2019



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